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1 E-services: E-service: a new paradigm for business in the electronic environment

Roland T. Rust, P.K. Kannan

June 2003 **Communications of the ACM**, Volume 46 Issue 6

Full text available: pdf(127.87 KB) html(27.24 KB) Additional Information: full citation, abstract, references, index terms

Firms must take full advantage of Net-based e-service opportunities, particularly in the transition of products to services, to garner long-term customer relationships and loyalty.

2 Virtual extension: A comparison of B2B e-service solutions

Dan Jong Kim, Manish Agrawal, Bharat Jayaraman, H. Raghav Rao

December 2003 **Communications of the ACM**, Volume 46 Issue 12

Full text available: pdf(283.30 KB) html(25.71 KB) Additional Information: full citation, references, index terms

3 Agent mediated electronic commerce research at Hewlett Packard Labs, Bristol

Chris Preist

June 2001 **ACM SIGecom Exchanges**, Volume 2 Issue 3

Full text available: pdf(151.18 KB) Additional Information: full citation, abstract, references, index terms

Agent technology is a key enabling component in bringing about Hewlett-Packard e-services vision, and for that reason, HP Labs is making significant investments in research in this area. Work on agent technology at HP labs includes agent-mediated B2B e-commerce, distributed agent-based personalization, agent-based trading of Internet bandwidth, automated auction design, mobile agents, user profiling and FIPA standardization activities, among other things. In this article, we describe our work on ...

4 Exploiting the time-sharing environment

Thomas C. O'Sullivan

January 1967 **Proceedings of the 1967 22nd national conference**

Full text available: pdf(587.09 KB) Additional Information: full citation, abstract, references, citings, index terms

For the past two years, Raytheon Space and Information Division at Sudbury, Massachusetts has been exploiting the time-sharing environment for the benefit of its scientists and engineers. At first, a single terminal was rented and tied into a remotely

located service offered by Bolt, Beranek, and Newman in Cambridge, Massachusetts. It was felt that as usage increased, additional terminals would be added to make use of the central computer. We were wrong. Before we needed a second terminal, ...

5 Web engineering: Conversation specification: a new approach to design and analysis of e-service composition

Tevfik Bultan, Xiang Fu, Richard Hull, Jianwen Su

May 2003 **Proceedings of the twelfth international conference on World Wide Web**

Full text available: pdf(172.57 KB) Additional Information: full citation, abstract, references, citings, index terms

This paper introduces a framework for modeling and specifying the global behavior of e-service compositions. Under this framework, peers (individual e-services) communicate through asynchronous messages and each peer maintains a queue for incoming messages. A global "watcher" keeps track of messages as they occur. We propose and study a central notion of a "conversation", which is a sequence of (classes of) messages observed by the watcher. We consider the case where the peers are represented by ...

Keywords: communicating finite sate automata, conversation specification, e-service composition

6 Designing wrapper components for e-services in integrating heterogeneous systems

Massimo Mecella, Barbara Pernici

August 2001 **The VLDB Journal — The International Journal on Very Large Data Bases**, Volume 10 Issue 1

Full text available: pdf(292.68 KB) Additional Information: full citation, abstract, index terms

Component-based approaches are becoming more and more popular to support Internet-based application development. Different component modeling approaches, however, can be adopted, obtaining different abstraction levels (either conceptual or operational). In this paper we present a component-based architecture for the design of e-applications, and discuss the concept of wrapper components as building blocks for the development of e-services, where these services are based on legacy systems. We dis ...

Keywords: Component, Cooperation, Integration, Legacy system, Wrapper, e-application, e-service

7 Anonymous access scheme for electronic-services

Hua Wang, Lili Sun, Yanchun Zhang, Jinli Cao

January 2004 **Proceedings of the 27th conference on Australasian computer science - Volume 26**

Full text available: pdf(255.61 KB) Additional Information: full citation, abstract, references

This paper presents an anonymous access scheme for electronic-services. The scheme based on tickets supports efficient authentications of users, services and service providers over different domains. Tickets are issued by a Credential Centre through a signature protocol and are used to verify correctness of the requested service as well as to direct billing information to the appropriate user. The service providers can avoid roaming to multiple service domains, only contacting the Credential Cen ...

Keywords: anonymity, electronic-service, signature, ticket

8 A tandem queueing model of a time-sharing computing system

John W. McCredie

August 1972 **Proceedings of the ACM annual conference - Volume 2**

Full text available: pdf(679.26 KB) Additional Information: full citation, abstract, references, citings, index terms

This paper presents a cyclic tandem queueing model of a time-shared computer system. An input/output subsystem, to process paging and file handling requests, is placed in tandem with a central processor which works on jobs for random time periods between interrupts. Results include the mean value of response time conditioned on the length of service request as well as the unconditioned mean response for all requests. Since the results are easy to use and derive they are valuable pedagogical ...

Keywords: Performance analysis, Response time calculations, Tandem queueing models, Time-sharing models

9 Tailor: A simple model that works

Russ Blake

August 1979 **ACM SIGMETRICS Performance Evaluation Review , Proceedings of the 1979 ACM SIGMETRICS conference on Simulation, measurement and modeling of computer systems**, Volume 8 Issue 3

Full text available: pdf(731.45 KB) Additional Information: full citation, abstract, references, citings, index terms

Tailor is an atomic model of the Tandem/16 multiple-computer system. Atomic modeling is based on operational analysis and general considerations from queueing theory. Measurements of system atoms define the underlying components of processor usage. The workload is described to the model through a separate set of measurable parameters that comprise the workload atoms. Simple formulae from operational analysis are then applied to predict the amount of equipment necessary to support the projec ...

10 Pushing reactive services to XML repositories using active rules

Angela Bonifati, Stefano Ceri, Stefano Paraboschi

April 2001 **Proceedings of the tenth international conference on World Wide Web**

Full text available: pdf(203.85 KB) Additional Information: full citation, references, citings, index terms

Keywords: SOAP, XML, active rules, document management, push technology, query languages for XML

11 Cracking the software paradox (panel session)

John Daniels, Jim Amsden, Larry Constantine, David E. Delano, Martin Griss, Ivar Jacobson, Else-Marie Östling, Rebecca Wirfs-Brock

January 2000 **Addendum to the 2000 proceedings of the conference on Object-oriented programming, systems, languages, and applications (Addendum)**

Full text available: pdf(25.08 KB) Additional Information: full citation, index terms

12 Analysis of task migration in shared-memory multiprocessor scheduling

Mark S. Squillante, Randolph D. Nelson

April 1991 **ACM SIGMETRICS Performance Evaluation Review , Proceedings of the 1991 ACM SIGMETRICS conference on Measurement and modeling of computer systems**, Volume 19 Issue 1

Full text available: pdf(1.36 MB) Additional Information: full citation, references, citings, index terms

13 E-services: Marketing + MIS = e-service

K. Douglas Hoffman

June 2003 **Communications of the ACM**, Volume 46 Issue 6

Full text available: pdf(76.99 KB) html(19.68 KB) Additional Information: full citation, abstract, references, index terms

Traditional service marketers moving to e-services find fewer obstacles and more revenue opportunities in the process.

14 Editorial pointers: Editorial pointers

Diane Crawford

June 2003 **Communications of the ACM**, Volume 46 Issue 6

Full text available: pdf(95.27 KB) html(4.86 KB) Additional Information: full citation, index terms

15 A Survey of Analytical Time-Sharing Models

J. M. McKinney

June 1969 **ACM Computing Surveys (CSUR)**, Volume 1 Issue 2

Full text available: pdf(1.04 MB) Additional Information: full citation, references, citings, index terms

16 Component-based frameworks for e-commerce

Peter Fingar

October 2000 **Communications of the ACM**, Volume 43 Issue 10

Full text available: pdf(203.66 KB) html(27.14 KB) Additional Information: full citation, references, citings, index terms

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1 **Monitoring and controlling Internet based e-services**
Sahai, A.; Machiraju, V.; Wurster, K.;
Internet Applications, 2001. WIAPP 2001. Proceedings. The Second IEEE Work on , 23-24 July 2001
Pages:41 - 48

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2 **e-service as a new paradigm for interactive multidimensional city modeling**
Peng, C.;
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3 **Surveying the E-Services technical landscape**
Kuno, H.;
Advanced Issues of E-Commerce and Web-Based Information Systems, 2000. WECWIS 2000. Second International Workshop on , 8-9 June 2000
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[Abstract] [PDF Full-Text (256 KB)] **IEEE CNF**

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4 **Metering and accounting for composite e-services**
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5 **Flexible inter-enterprise workflow management using e-services**
Jie Meng; Krithivasan, R.; Su, S.Y.W.; Helal, S.;
Advanced Issues of E-Commerce and Web-Based Information Systems, 2002. (WECWIS 2002). Proceedings. Fourth IEEE International Workshop on , 26-28 2002
Pages:43 - 50

[Abstract] [PDF Full-Text (237 KB)] IEEE CNF

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6 **E-ADOME: enacting composite E-services in an advanced workflow environment**
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[Abstract] [PDF Full-Text (568 KB)] IEEE CNF

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Helal, S.; Wang, M.; Jagatheesan, A.; Krithivasan, R.;
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8 **A two-layer cryptographic scheme for an e-service framework based mobile agents**
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9 **eFlow: a platform for developing and managing composite e-service**
Casati, F.; Ilnicki, S.; Li-Jie Jin; Krishnamoorthy, V.; Ming-Chien Shan;
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10 **Bilateral e-services negotiation under uncertainty**
Yee, G.; Korba, L.;
Applications and the Internet, 2003. Proceedings. 2003 Symposium on , 27-31 2003
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Distributed Computing Systems Workshop, 2001 International Conference on 19 April 2001
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13 **Web E-speak: facilitating Web-based e-services**
Wooyoung Kim; Graupner, S.; Sahai, A.; Lenkov, D.; Chudasama, C.; Whedbe S.; Yuhua Luo; Desai, B.; Mullings, H.; Pui Wong;
Multimedia, IEEE , Volume: 9 , Issue: 1 , Jan.-March 2002
Pages:43 - 55

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14 **E-service classification techniques to support discovery in a mobile multichannel environment**
Bianchini, D.; De Antonellis, V.; Melchiori, M.;
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15 **Dynamic e-services in collaborative applications**
Llorente, S.; Delgado, J.;
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... When a **service node** is started, the eFlow engine invokes ... temporal instant by which. the **service no** can specify that a **service node**. should be completed ...
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2. http://www.omg.org/docs/telecom/98-03-10.txt
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8. Home Networking 101 | Glossary
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Access networks for residential customers ... interfaces at the digital **Service Node** (SN); Interfaces at VB **Service Node** (SN); Interfaces at VB5 ... at the digital **Service node**; PSTN and ISDN delivery ...

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